BOARD OF DIRECTORS MEETING MINUTES
March 16, 2022

BOARD MEMBERS PRESENT
Abigail Lawrence
Bettyna Rosales
Bob Stewart
Camille Applin-Jones
Christa Shively
Dorane Brower
Ebony Clarke
Eric Hunter
Jeff Conklin
Joe Hardman
Katrina Holland
Keith Dempsey
Marci Muschamp
Marni Kuyl
R.J. Gillespie
Rachel Solotaroff
Sarah Brewer

BOARD MEMBERS ABSENT
Cyreena Boston-Ashby
Lakeesha Dumas
Rod Cook

STAFF PRESENT
James Schroeder
Maggie Bennington-Davis
Graham Bouldin
Mindy Stadtlander
Yoni Kahn-Jochnowitz
Christine Bernsten
Alyssa Craigie
Karla Tupper
Melissa Bates
Jeremy Koehler

GUESTS
Ingrid Brydolf, Legal Counsel
Beth Spinning
Robert McConville
Justin Huff
Jon Cascino
Alexa Galluzzo
San Sunowen
Julia Pirani

CALL TO ORDER: The Board of Directors meeting was called to order at 3:03 p.m. The meeting was held via a web-based platform where all participants could hear and participate. All participants introduced themselves.
Marni Kuyl introduced and welcomed three new Board members: Katrina Holland, Keith Dempsey, and Marci Muschamp.

**NEMT PROGRAM UPDATE**

James Schroeder provided background to the Board on the NEMT benefits provided to Health Share members. He also explained that OHA has indicated that it is lifting a corrective action plan that had been in place in relation to the benefit, and improvements undertaken to date. He introduced San Sunowen and Julia Pirani from CareOregon to provide additional detail about the NEMT Program.

San Sunowen updated the Board on the NEMT Program. San Sunowen explained key issues that the Program has been addressing including late pickups, wrong vehicle types, inaccurate information, grievances, deployment of monthly trip requests, network management and future investments to improve services.

The Directors asked questions and engaged in dialogue about improvements that have been made and what improvements will be forthcoming.

**COMMITTEE, CAC AND RSHIF REPORTS AND DISCUSSION:** The Board heard reports from each of the Board Committees, the CAC and RSHIF.

**Governance Committee:** Bob Stewart reported on the Committee’s work including the MAC update, new Chair recommendation, Board and Officer elections policy, the Board annual assessment, Member Assignment Policy and the compliance review conducted by the Committee.

**Quality Committee:** RJ Gillespie reported on the work of the Committee, including the Grievances and Appeals policies, incentive metrics (especially with respect to attaining more complex metrics and guiding principles therefor).

**Finance Committee:** No report.
RSHIF: Mindy Stadtlander reported that RSHIF was recruiting new members and had discussed the member screening methodology for the housing pilot and conducted a SWAT analysis on the housing benefit implementation.

Community Advisory Council: Abigail Lawrence reported on the CAC’s retreat, and work on the CHP and CHNA.

Community Impact Committee: No report.

Chair Report: Marni Kuyl welcomed the new Board members.

CEO Report: James Schroeder reported on a number of issues, including the hiring of a new Chief Equity Diversity and Inclusion Officer, Phyusin Myint. He also reported on the commencement of housing referrals, and the Legislative action to raise behavioral health payment rates.

Consent Agenda: Marni Kuyl introduced the consent agenda items and offered the opportunity to remove or correct any item from the consent agenda.

Action: Following a motion by RJ Gillespie and a second by Camille Applin-Jones, the Board approved the following consent agenda items, with all Directors voting in favor:

- Board of Directors Minutes – February 19, 2022
- Governance and Operational Excellence Committee Minutes – January 26, 2022
- Quality and Health Outcomes Committee Minutes – February 2, 2022
- QUAL-04: Member Grievances Policy
- QUAL-05: ABD, Appeals, and Contested Case Hearings Policy
- CORP-03: Member Assignment Policy
- CORP-11: Board of Directors Compliance Training
- CORP-06: Board and Officer Elections Policy
CHAIR OF GOVERNANCE AND OPERATIONAL EXCELLENCE COMMITTEE APPOINTMENT

ACTION: Following a motion by Sarah Brewer and a second by Dorane Brower, the Board voted unanimously to accept the recommendation of the Governance and Operational Excellence Committee and name Bob Stewart Chair of the Governance and Operational Excellence Committee.

FUTURE OF MEDICAID
James Schroeder provided the Board with a detailed presentation about key changes that will be implemented during the upcoming years to Oregon Medicaid. He explained each change, the timing for each change, and the ramifications for Health Share and OHP members. The key changes are: 1115 waiver; the restarting of redetermination, the Basic Health Plan, behavioral health rate increases, Healthier Oregon (aka Cover All People). The Directors discussed each change in detail, the implications of each, and how to plan for the upcoming changes.

ADJOURNMENT: There being no further business, Marni Kuyl adjourned the Board of Directors meeting at 4:45 p.m.