



## BOARD OF DIRECTORS MEETING MINUTES

March 16, 2022

### **BOARD MEMBERS PRESENT**

Abigail Lawrence  
Bettyna Rosales  
Bob Stewart  
Camille Applin-Jones  
Christa Shively  
Dorane Brower  
Ebony Clarke  
Eric Hunter  
Jeff Conklin  
Joe Hardman  
Katrina Holland  
Keith Dempsey  
Marci Muschamp  
Marni Kuyl  
R.J. Gillespie  
Rachel Solotaroff  
Sarah Brewer

### **BOARD MEMBERS ABSENT**

Cyreena Boston-Ashby  
Lakeesha Dumas  
Rod Cook

### **STAFF PRESENT**

James Schroeder  
Maggie Bennington-Davis  
Graham Bouldin  
Mindy Stadlander  
Yoni Kahn-Jochowitz  
Christine Bernsten  
Alyssa Craigie  
Karla Tupper  
Melissa Bates  
Jeremy Koehler

### **GUESTS**

Ingrid Brydolf, Legal Counsel  
Beth Spinning  
Robert McConville  
Justin Huff  
Jon Cascino  
Alexa Galluzzo  
San Sunowen  
Julia Pirani

**CALL TO ORDER:** The Board of Directors meeting was called to order at 3:03 p.m. The meeting was held via a web-based platform where all participants could hear and participate. All participants introduced themselves.



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Marni Kuyl introduced and welcomed three new Board members: Katrina Holland, Keith Dempsey, and Marci Muschamp.

### **NEMT PROGRAM UPDATE**

James Schroeder provided background to the Board on the NEMT benefits provided to Health Share members. He also explained that OHA has indicated that it is lifting a corrective action plan that had been in place in relation to the benefit, and improvements undertaken to date. He introduced San Sunowen and Julia Pirani from CareOregon to provide additional detail about the NEMT Program.

San Sunowen updated the Board on the NEMT Program. San Sunowen explained key issues that the Program has been addressing including late pickups, wrong vehicle types, inaccurate information, grievances, deployment of monthly trip requests, network management and future investments to improve services.

The Directors asked questions and engaged in dialogue about improvements that have been made and what improvements will be forthcoming.

**COMMITTEE, CAC AND RSHIF REPORTS AND DISCUSSION:** The Board heard reports from each of the Board Committees, the CAC and RSHIF.

**Governance Committee:** Bob Stewart reported on the Committee's work including the MAC update, new Chair recommendation, Board and Officer elections policy, the Board annual assessment, Member Assignment Policy and the compliance review conducted by the Committee.

**Quality Committee:** RJ Gillespie reported on the work of the Committee, including the Grievances and Appeals policies, incentive metrics (especially with respect to attaining more complex metrics and guiding principles therefor).

**Finance Committee:** No report.



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**RSHIF:** Mindy Stadlander reported that RSHIF was recruiting new members and had discussed the member screening methodology for the housing pilot and conducted a SWAT analysis on the housing benefit implementation.

**Community Advisory Council:** Abigail Lawrence reported on the CAC's retreat, and work on the CHP and CHNA.

**Community Impact Committee:** No report.

**CHAIR REPORT:** Marni Kuyl welcomed the new Board members.

**CEO REPORT:** James Schroeder reported on a number of issues, including the hiring of a new Chief Equity Diversity and Inclusion Officer, Phytusin Myint. He also reported on the commencement of housing referrals, and the Legislative action to raise behavioral health payment rates.

### **CONSENT AGENDA:**

Marni Kuyl introduced the consent agenda items and offered the opportunity to remove or correct any item from the consent agenda.

**ACTION:** Following a motion by RJ Gillespie and a second by Camille Applin-Jones, the Board approved the following consent agenda items, with all Directors voting in favor:

- **Board of Directors Minutes – February 19, 2022**
- **Governance and Operational Excellence Committee Minutes – January 26, 2022**
- **Quality and Health Outcomes Committee Minutes – February 2, 2022**
- **QUAL-04: Member Grievances Policy**
- **QUAL-05: ABD, Appeals, and Contested Case Hearings Policy**
- **CORP-03: Member Assignment Policy**
- **CORP-11: Board of Directors Compliance Training**
- **CORP-06: Board and Officer Elections Policy**



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### CHAIR OF GOVERNANCE AND OPERATIONAL EXCELLENCE COMMITTEE APPOINTMENT

**ACTION:** Following a motion by Sarah Brewer and a second by Dorane Brower, the Board voted unanimously to accept the recommendation of the Governance and Operational Excellence Committee and name Bob Stewart Chair of the Governance and Operational Excellence Committee.

### FUTURE OF MEDICAID

James Schroeder provided the Board with a detailed presentation about key changes that will be implemented during the upcoming years to Oregon Medicaid. He explained each change, the timing for each change, and the ramifications for Health Share and OHP members. The key changes are: 1115 waiver; the restarting of redetermination, the Basic Health Plan, behavioral health rate increases, Healthier Oregon (aka Cover All People). The Directors discussed each change in detail, the implications of each, and how to plan for the upcoming changes.

**ADJOURNMENT:** There being no further business, Marni Kuyl adjourned the Board of Directors meeting at 4:45 p.m.

DocuSigned by:

*Marni Kuyl*

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Marni Kuyl, *Chair*

DocuSigned by:

*Ingrid Brydolf*

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Ingrid Brydolf, *Recorder*